

## Problem Chain of Command

If I am unable to solve a computer problem or am unable to do the particular task I first go to one of the two technology teachers. She will come look at the problem and see what she can do. If she is unable to solve the problem we are supposed to put in a work order in the office so the tech lady, Carry, can work on it when she is on campus (once a week). Carry gave one of the tech teachers her password so she could log in as administrator and fix some of the smaller issues. I know she logged in that way to download adobe flash player. This makes Carry's job easier because she is not having to deal with the smaller issues.